

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 18th day of December 2018

C.G.No:305/2016-17/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

Narasimhappa,
C/o Gangappa,
Goudanahalli,
Madakashira ,
Anantapur -Dist.

Complainant

AND

1.AE/Amarapuram
2.ADE/Madakashira
3. DE/Hindupur

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding reconnection of electrical supply to the complainant bore wells.
2. Respondent.No:3 in his written submission to the Forum stated that Respondent No.2 submitted a report stating that the complainant's old bore well was dried up and he had dug another bore well which is about 200mts away from the old bore well. The required material has been arranged to the agricultural service under HVDS Scheme.
3. Respondent.No.3 had also enclosed consumer statement addressed to the Respondent. No.1, wherein the complainant stated that his bore well is being given supply under HVDS work and the work is in progress. The department person had erected poles and transformers and line work is being carried out. Now he is not having problem. Since the complainant work is in progress the Forum had made call to the complainant on 20.09.2018 at 11.50 AM to enquire about the completion of the work and resolving of his grievance. The complainant stated that his grievance was resolved and he expressed satisfaction.
4. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of complainant.

DESPATCHED
DATE 21/12

C.G.No:305/2016-17/Anantapur Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 18th December 2018.

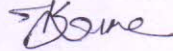
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To
The Complainant
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.